

Accessibility Statement for ENCTS Web Portal

This is an accessibility statement from South West Smart Applications t/a Smart Applications Management (SAM).

Measures to support accessibility

South West Smart Applications t/a Smart Applications Management (SAM) takes the following measures to ensure the accessibility of the ENCTS Web Portal:

- Employ formal accessibility quality assurance methods.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. ENCTS Web Portal is fully conformant with WCAG 2.1 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

Feedback

We welcome your feedback on the accessibility of ENCTS Web Portal. Please let us know if you encounter accessibility barriers on the ENCTS Web Portal:

- Phone: 0300 300 0032
- E-mail: support@talktosam.co.uk
- Postal Address: Second Floor, Cobourg House, 32 Mayflower Street, Plymouth, PL1 1QX

We try to respond to feedback within five working days.

Technical specifications

Accessibility of ENCTS Web Portal relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Assessment approach

South West Smart Applications t/a Smart Applications Management (SAM) assessed the accessibility of the ENCTS Web Portal by the following approaches:

- External evaluation

Date

This statement was created on 22 August 2024 using the [W3C Accessibility Statement Generator Tool](#).